

voices this would be an ideal setting for this situation. The spacing between each person would mean that they were able to physically comfort one another but still have a professional air. Some people cannot cope with being too close to others and remove themselves from the situation, if this were to happen it would not be supporting communication. However if the furniture was to be too far apart then it would inhibit communication because people would have to shout to have a conversation and feel too far apart to hold a private conversation. It can also feel like a very informal setting if furniture is placed too far apart or if there are items, such as tables, in between chairs and sofas. Another example is that at a support group, such as alcoholics anonymous, too much space in between each member would mean that they would feel like they were in an informal situation and excluded from the group, not together as they should be in this kind of united group.

Lighting

The lighting in a room can either support communication or inhibit it; if the light is unsuitable because it is too low then we would not be able to see each other and obstacles around us, we would also not be able to read one another's facial expressions and body language. This would mean that further issues, such as someone who was deaf trying to communicate using sign language would be unable to. Dim lighting can also cause people to feel drowsy which would mean people would not want to hold a conversation, this could be a problem in a care home as the residents are not usually too energetic anyway so causing them to feel more drowsy would hinder their communication further. If a doctors surgery was too dark because of the lights being off and the blinds being drawn then both a doctors and a patients focus would be disrupted, again the lack of light would cause them to feel drowsy and it would seem strange for a place of healthcare to not be lit up adequately. In contrast if the doctor's surgery was too brightly lit or not shaded from the brightness of the sun then it could cause patients who have a headache to suffer and a doctor or patient to be distracted because of sunlight shining through a window and struggling to see one another. To ensure lighting is suitable for the room type and situation, measures should be taken so that care homes and counselling rooms

Ventilation

The ventilation in a room is very important, if a room is a comfortable temperature then people are not focused on being too hot or cold and are therefore more focused on whatever they are doing. However if someone was in a room that had the heating on and no air flow they would begin to feel hot and uncomfortable, the heat would also make them feel tired and they would not focus on whatever they were doing; for example: in a doctor's office if a doctor had spent many hours in one room that was very hot then they would be drowsy and may not give their full attention to their patients. On the other hand if a patient entered a doctor's office that was very cold and uncomfortable then they may try and rush with the doctor so that they can get out as soon as possible. This may mean that they do not tell the doctor about all of their symptoms and therefore not receive a correct diagnosis.