Monitoring and Tracking Systems

Improvements in technology have allowed accuracy of surveillance to keep track of where employees are and what they are doing.

1. CCTV Monitoring and Tracking Systems

Keeps track of employees and customers
Internet connected to CCTV can now allow images to be streamed from different locations
Main uses
Crime prevention, such as theft
Safety – check for fires etc.
Checking if employees are at their desks
Vehicle monitoring to help with traffic flow

2. Internet Activity

Employees sometimes abuse ICT systems by wasting company’s time at work by browsing the internet and using social media.
Solutions
1. Use monitoring software helps to keep track of:
   What websites were visited
   When they were visited
   How long
2. Use a firewall to either block specific sites (black-listing) or allow specific sites (white-listing).

3. Key-logging Systems

This software logs every single key-press that has been made.
Uses
Police to log criminal activity
Criminals to steal website passwords
Schools and parents to keep tracking children’s internet and social media use.