be made to allow all the service users to be included in creative or therapeutic activity, so people do not feel discriminated and not needed. “The Equality Act 2010 legally protects people from discrimination in the workplace and in wider society.” (Government Equalities Office and Equality and Human Rights Commission, Equality and Statutory rights, 2017) For instance if the creative activity such as making cards is taking place at elderly care home, where some of the service users might have arthritis or any other movement issues where they would not be able to use scissors or any other equipment which is needed to be used as making card, so to promote quality and diversity some materials must be ready for using, so the service user would not need to use certain equipment which he cannot use and do not feel offended.

Nowadays elderly care homes has different adjustments to promote equality and diversity such as the different cutlery for the people with arthritis which are much bigger that the usual one, so the service users with this issue could still be able to hold the spoon or the fork, because their handles are quite big, so they do not need to press their hands as much as they would need to do with an usual spoon or a fork, so they are keeping their dignity and are able to feed themselves which is very important to make them feel more independent, because they do not need to be fed by someone else where the service user would feel awkward and not independent which could lead to the many other issues such as negative effect on their emotional development and decrease their self-esteem or cause depression.

Promoting equality and diversity in the workplace is primarily concerned with preventing discrimination – whether this is active or passive. Sometimes setting may be discriminating against a patient accidentally, particularly if the adult is vulnerable because of their health,