- Volume of learning activity undertaken
  Mean number of management development days was 4.5 days in 1999/2000.

- Methods used to identify T&D needs & evaluation strategies
  1. 4/5 organisations regularly conduct systematic learning/training needs analysis.
  2. Broad range of methods used to identify needs
  3. 78% of respondents evaluate T&D activities
  4. 77% use informal feedback of line managers.