1. To rename the new diagram, right click on the background and select **Rename**. In the diagram's name box (at the top left corner), enter **Context** and press **ENTER**.

2. We'll now draw the first process. From the Diagram Toolbar, drag **Process** onto the diagram. Name the new process **System**.

![Diagram of System process](image)

3. Next, let's create an external entity. Place your mouse pointer over **System**. Drag the resource icon **Bidirectional Data Flow --> External Entity** to the left and release your mouse to create one.

![Diagram of System and Customer](image)

4. Name the new external entity **Customer**.

![Diagram of System and Customer](image)

5. Now we'll model the database accessed by the system. Again, place your mouse pointer over **System** but this time drag a different resource icon called **Bidirectional Data Flow --> Data Store** to the right. Then release your mouse to create a new data store.

![Diagram of System and Data Store](image)