

and Courtesy					
Overall Experience					

Age Group:  18-25  26-35  36-45  46-55  56-65  older

Gender: Male  Female

All In One

1. Did the customer service representative greet on entry? Yes  No
2. Did the CSR pay attention to you ?
3. Undivided attention ? Excellent  Good  Satisfactory  Poor
4. Did the CSR offer to assist you ? yes  No
5. Was the CSR courteous Yes  No
6. How would you rate the CSR attitude ? 5 stars  4 stars  3 stars  2 stars  1 stars
7. Overall Satisfaction from Excellent  Good  Satisfactory  Poor

Preview from Notesale.co.uk  
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Bat & Ball Restaurant Sports Bar

	Very Satisfied	Satisfied	Fairly Satisfied	Not Satisfied
Alcohol/Wine availability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ambiance & Music	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friendliness of service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food Taste	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed of service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Price of food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of restaurant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Menu Variety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>