

In the decision-making process, which of the following best defines the term maximizing?

- It refers to selecting the most efficient technique for evaluating comparisons.
- It refers to selecting the best statistical method for making comparisons.
- **It refers to choosing the best alternative course of action in decision making.**
- It refers to choosing the optimal decision criteria in decision making.

5. Using Groups to Improve Decision Making

In the context of conflicts, c-type conflict is a disagreement that focuses on _____.

- the physical proximity of group members
- the emotional reactions of individuals
- **issue-related differences of opinion**
- individuals or personal issues

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