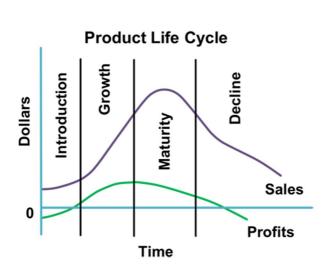
| | Marketing Strategies | |
|----------|-----------------------------|-----------------|
| | Existing products | New products |
| Existing | Market | Market |
| Services | Penetration | Development |
| New | New Product | Related |
| Services | Development | Diversification |

"Identify Your Competitive Advantage"

Product Life Cycle



Marketing Channel Characteristics

- Gravity: Place the goods in the channel and let nature take its course. There exists a customer need for the product and it finds its way to the consumer.
- Pull: Increase demand for a product at the consumer's end of the channel through advertising, promotions, discounts, etc. The product is pulled through the channel because the consumer demands and requests it
- Push: Putting pressure on the channel members to sell/buy more effectively through volume discounts, samples
 - with the end result seing more products flowing through the channel

Marketing Research

- The systematic gathering, recording, and analyzing of data about problems relating to the marketing of goods and services
- The information gathered during Marketing Research can help
 - Develop sales forecasts
 - Design new products, based on customer opinion
 - Create attractive packaging