

6. What are some of the disadvantages of spam?

- It uses up people's **time**
- It generally **annoys** people
- It uses valuable **bandwidth** on the internet slowing it down
- It can have **viruses** attached to it or even be a part of the **phishing** scam
- It can **clog up** users' inboxes

7. What are email groups used for?

- It is **easier** to send out multiple email messages if the addresses are all grouped together under a single name
- Companies and organizations can group people for **marketing** purposes according to their age or choice of interest and therefore can target **specific groups**
- **Spammers** can create email groups by buying addresses of people from certain companies and therefore thousands of people can be sent a spam by just clicking an enter key
- Companies use email groups **to set up meetings** to ensure no one has been missed inviting. It is easier to forget if the person's email address is being typed manually

8. What is World Wide Web?

- World Wide Web is a **part of the internet** which can be accessed by using a web browser
- WWW consists of a massive **collection of web pages** and is based on hypertext transfer protocol (**HTTP**) whereas internet uses Internet protocol
- World Wide Web is a **way of accessing information** over the medium known as internet
- WWW is just **one of the services** provided by the internet. Other services include transfer of files using ftp and emailing and chatting.
- www is a **software** where internet is a hardware (collection of computer networks)

9. What is cloud storage?

Cloud storage is a form of data storage where data is stored on **offsite servers** in many locations. Physical storage covers hundreds of servers in many locations. The same data is stored on more than one server in case of maintenance or repair so that the client could be able to access the data anytime. This is known as **data redundancy**.

10. Describe the three common systems of cloud storage

- **Public cloud:** This is a storage environment where the client and the storage provider are different companies
- **Private cloud:** This is storage provided by a dedicated environment that sits behind a firewall and the client and storage provider are integrated and function as a single entity