

Monitoring and Tracking Systems

Improvements in technology have allowed accuracy of surveillance to keep track of where employees are and what they are doing.

1. CCTV Monitoring and Tracking Systems

Keeps track of employees and customers

Internet connected to CCTV can now allow images to be streamed from different locations

Main uses

Crime prevention, such as theft

Safety – check for fires etc.

Checking if employees are at their desks

Vehicle monitoring to help with traffic flow

2. Internet Activity

Employees sometimes abuse ICT systems by wasting company's time at work by browsing the internet and using social media.

Solutions

1. Use monitoring software helps to keep track of :

What websites were visited

When they were visited

How long

2. Use a firewall to either block specific sites (black-listing) or allow specific sites (white-listing).

3. Key-logging Systems

This software logs every single key-press that has been made.

Uses

Police to log criminal activity

Criminals to steal website passwords

Schools and parents to keep tracking children's internet and social media use.