

TDA31-1.2 Explain the principles of relationship building with children, young people and adults.

There are many principles of relationship building such as effective communication, showing respect, being considerate, remembering which issues are personal to them, taking time to listen to others, being clear on key points and maintaining a sense of humour.

Effective communication- This is the key area for developing relationships with others and also cover many different forms of communication like behaviour and learning.

Showing respect- In order to develop positive relationships with others. It is very important to be polite and respectful and to listen to others point of view.

Being considerate- At times we may be working with a child or member of staff who is under a lot of pressure and may need you to understand why they are behaving and reacting in certain ways, you may need to take time to listen to what they have to say.

Remembering issues which are personal to them- It always helps to build positive relationships if you listen to a child or staff with a particular personal issue within their life. E.g. a new baby joining the family.

Taking time to listen to others- If a staff member or child is asking for advice or help we must remember as professionals we are must remember to listen carefully to what they say so we can respond appropriately.

Being clear on key points- When a child is giving you important information make sure you listen carefully and ask the child to repeat back to you what they have said and make sure you report to the class teacher on serious issues.

Maintain a sense of humour- Although we are professionals and must act professional we should also make sure we have a sense of humour weather that is laughing at the children's jokes or maybe telling the children appropriate jokes.