

TDA31-1.3 Explain how different social, professional and cultural contexts may affect relationships and the way people communicate.

When communicating with others, we should take into consideration the context in which you communicate and where.

If you are communicating with other staff members in the staff room your communication style will be relaxed, chatty and using sense of humour at an adult level.

If your communication style is formal and serious you the appropriate place to communicate like this will be in the office or when speaking to parents e.g. parents evening.

If you are communicating with a group of children or 1 to 1 your communication style will be speaking clearly and slowly but making lots of eye contact.

If you are teaching or doing group work you will use a reassuring warm tone using lots of praise and encouragement.

If talking to a parent after school or an issue with a child you will use communication such as active listening and responding sensitively to what is being said.

If you are dealing with behaviour issues you will use a firm tone and plenty of eye contact.

When speaking to people of different cultures or religion or talking to parents on a personal issue you will communicate by questioning, expressing curiosity and interest.

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