

TDA31-2.5 Explain how to manage disagreements with children, young people and adults.

Disagreements are often down to lack of communication or miscommunication with others.

As adults we can often misread or misunderstand information wrongly and may think that someone has communicated something to us when they haven't.

Poor communication

Often conflicts happen when communication has not been effective, this could be because letters have not been passed on by parents or children, there may not be time to communicate or there may have been a misunderstanding.

The best way to manage poor communication is to discuss with others a reason why communication was poor and to tackle the problem by talking to others about it.

Different values and ideas

Parents and school may sometimes have different views on dealing with situations.

Sometimes the school may ask a child to do things in a particular way, where parents may not agree.

To manage disagreements like this as professionals we may need to work alongside the parents and explain why things are done in a particular way during school.

Lack of confidence

Sometimes some adults can act in an aggressive way if they don't understand or lack in confidence.

To manage this situation we may need to be sensitive towards the situations and offer the adult encouragement and support.

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Page 1 of 1