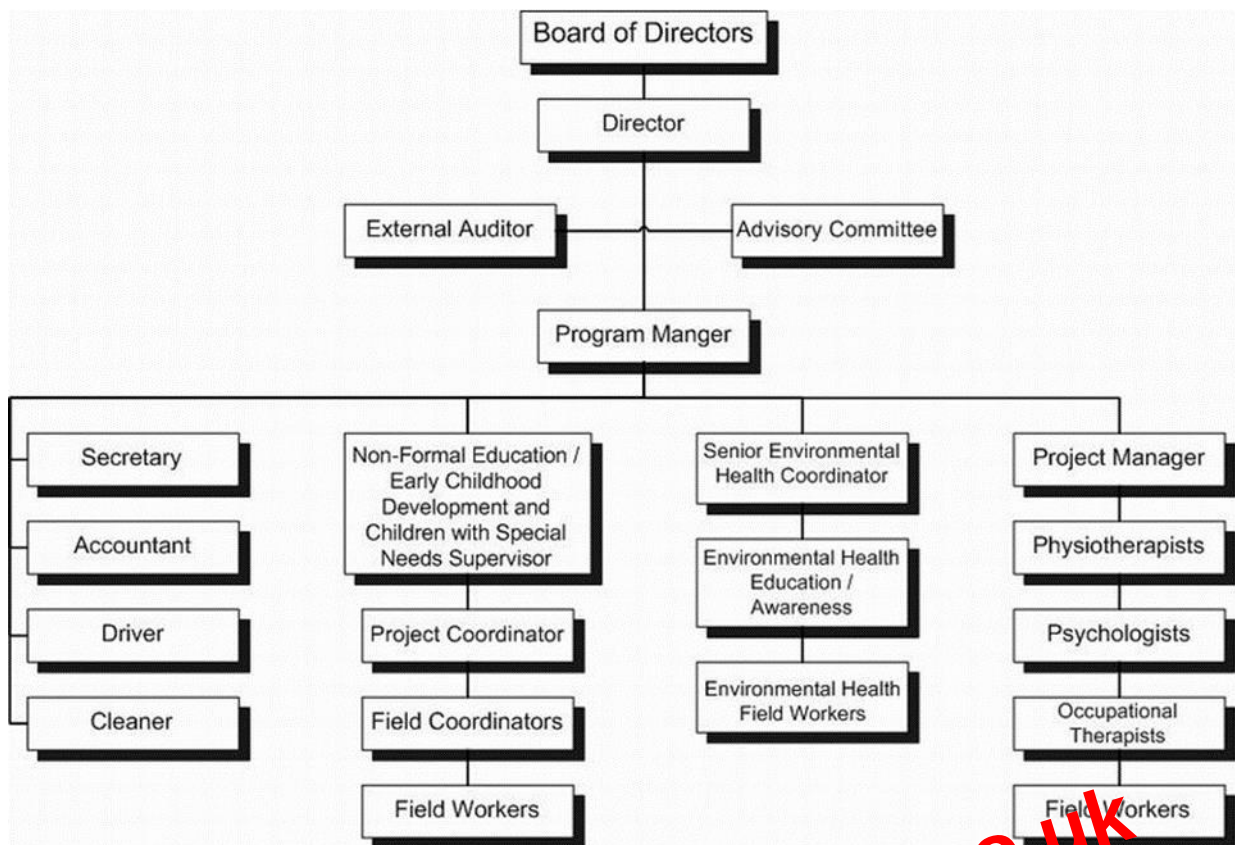




<https://arabinfomall.bibalex.org/en/orgdata.aspx?orgid=308&sectionid=1>

It's a tall hierarchy structure because it has a lot of layers. The board of director has 1 span of control, Director has 3 span of control and then program manager has 7 span of control which suggests the communication might be poor because there is a lot of layers. Everybody in their field is expert and the structure looks well organised so it is efficient therefore, it creates new promotion opportunities and responsibilities because there are lots of layers. In the matrix there are lots of departments involved such as environmental health, Accountant, coordinators and drivers. Departments which are missing are production, marketing and human resources. Some of the departments are not included because it's a charity and they do not work for profit. Save the Children mission statement is "to inspire other to make long lasting changing". (<https://www.savethechildren.net/about-us/our-vision-mission-and-values>). Save the Children vision is to that they think that every children out there have a right to be safe and protected. Save the Children values are that they are encouraging their colleagues and themselves to set high goals for the things they do for children to help them have a good future. They respect each other and their main influence is children to make a worldwide difference. They never compromise with their status and they always come up with new ideas for the betterment of the children. Save the Children aim is to fund campaigns to have a good amount to help children lives before they turn five. Their objectives are to look for the volunteers who can help them achieve their aim for a change in children's lives. **The communication between employees** is done through email. They all e-mail each other when they need each other and if they want any information they just email each other and if they want to make communication then they will just phone each other to pass the information. Email is a formal way to communicate and it can be used by managers or trustees to communicate with each other. However, phone call is an instant way to communicate this can be used to make communication faster and quicker

Tesco relationship with its business and its internal stakeholders is really good and they actually care about them as they produce a “monthly colleague publication” which has the information about news, features, and competitions it’s available in stores for everybody to take home. . Therefore, it shows how much Tesco value the relationship with their employees and how they look after their needs. <https://www.ourtesco.com/how-we-communicate-together/>. Another way is that the Tesco’s own website which is <https://www.tesco.com/> helps colleagues to connect, communicate and share their experience. They can read news about Tesco and they can also have a look at some of the important and helpful document. Therefore, this allow every colleague to access the website from their home and they feel part of the team. Additionally, to maintain a good relationship with its internal stakeholders, Tesco gives them the staff perks which is the discount card for staff and for their family Tesco offer a second card, they can get 10% off after 6 month service.

<https://www.getsurrey.co.uk/news/surrey-news/tesco-recruiting-right-now-perks-13332985> . This suggest how helpful and good it is to work in Tesco’s with so many perks. A good review by Tesco’s employers “At Tesco, you also get days off every month and they are quite good with giving you days off if you need it, you also get 10% discount after 6 months” <https://www.reviews.co.uk/company-reviews/store/tesco/1> . This is a good review by Tesco employer who is really happy to work in Tesco and really happy about getting discount form Tesco’s. Furthermore, there are also good reviews about Tesco “I have been working at Tesco part-time, everyone is caring, Night work is fun”. <https://www.reviews.co.uk/company-reviews/store/tesco/1> this shows that everybody who works in Tesco’s get cared and love by all staff. The good feedbacks / reviews which customers has given on Tesco website is “Excellent customer service”. <https://www.reviews.co.uk/company-reviews/store/tesco/1> this shows that Tesco customer service has really impressed the customer and they are ecstatic with a brilliant service. Therefore, this shows people are fan of customer service in Tesco’s. Finally, the additional staff perks which are available in Tesco’s for employees:-

1. Childcare vouchers
2. Share schemes
3. Deals and discounts through Tesco including Tesco Mobile & Tesco Bank
4. Deals and discounts through many other external businesses

<https://www.getsurrey.co.uk/news/surrey-news/tesco-recruiting-right-now-perks-13332985> these staff perks will obviously interest anybody who want to work for a good job and want to work hard with good perks.

Tesco also arrange a short face to face communication for all employers. This five minute meeting usually happens to help colleague in their job, helps them to serve customers better and it also tells them to know about the news and what happening in the supermarket. Therefore, Tesco do care about it colleagues as they take their 5 minutes off for every colleague to talk to them about their work and let them know if something new is going on. The communication between internal stakeholders in done by speaking to each other or by a meeting to ask them about that how they are doing in the store. The also use noticeboard as a way of communicating with each other and it displays the information about training, Health and Safety notices, Company news, benefits and club activity that could affect you. These are the important things which colleagues should know about Tesco’s. <https://www.ourtesco.com/how-we-communicate-together/>

Tesco relationship with its external stakeholders is that they ask for feedback to make their performance better they ask the customers about the performance of Tesco’s and they do it by survey. Survey really helps to know what customers best like about the company and what they need to improve. Therefore, Tesco really value the feedback they receive from their customers. Tesco relationship with its external stakeholder is not that good a bad review of a customer which shows a bad experience and bad reputation of Tesco among its customer “Staff bordering on belligerence. Waited until I had left checkout queue to join self-service THEN tell me it is card only! Then became aggressive when I had the audacity to voice my disquiet. Unprofessional, rude, poorly trained & not managed well. Will never shop at Tesco again” <https://www.reviews.co.uk/company-reviews/store/tesco> . This shows that customers don’t really like the service they are really

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| <a href="https://www.google.co.uk/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=1&amp;cad=rja&amp;uact=8&amp;ved=0ahUKEwjLkuDgy_zWAhWLVhoKHWwQbXyQFggpMAA&amp;url=https%3A%2F%2Fwww.savethechildren.net%2Fabout-us%2Four-vision-mission-and-values&amp;usg=AOvVaw3RXvZbgnOg16H8SjDsefYH">out-us%2Four-vision-mission-and-values&amp;usg=AOvVaw3RXvZbgnOg16H8SjDsefYH</a>                                                                                                                                                                                                                 |                                                                  |    |
| <a href="https://www.google.co.uk/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=1&amp;cad=rja&amp;uact=8&amp;ved=0ahUKEwjLkuDgy_zWAhWLVhoKHWwQbXyQFggpMAA&amp;url=https%3A%2F%2Fwww.savethechildren.net%2Fabout-us%2Four-vision-mission-and-values&amp;usg=AOvVaw3RXvZbgnOg16H8SjDsefYH">https://www.google.co.uk/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=1&amp;cad=rja&amp;uact=8&amp;ved=0ahUKEwjLkuDgy_zWAhWLVhoKHWwQbXyQFggpMAA&amp;url=https%3A%2F%2Fwww.savethechildren.net%2Fabout-us%2Four-vision-mission-and-values&amp;usg=AOvVaw3RXvZbgnOg16H8SjDsefYH</a> | I have found out the information about save the children values. | P3 |
| <a href="https://arabinfomall.bibalex.org/en/orgdata.aspx?orgid=308&amp;sectionid=2">https://arabinfomall.bibalex.org/en/orgdata.aspx?orgid=308&amp;sectionid=2</a>                                                                                                                                                                                                                                                                                                                                                                                                                                   | Organisational structure of save the children                    | P3 |
| <a href="https://www.savethechildren.net/about-us/our-vision-mission-and-values">https://www.savethechildren.net/about-us/our-vision-mission-and-values</a>                                                                                                                                                                                                                                                                                                                                                                                                                                           | Mission statement                                                | P3 |
| <a href="https://jobs.savethechildren.org.uk/what-we-offer/">https://jobs.savethechildren.org.uk/what-we-offer/</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | I have copied information about staff perks in save the children | M1 |
| <a href="https://jobs.savethechildren.org.uk/what-we-offer/">https://jobs.savethechildren.org.uk/what-we-offer/</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Staff perks                                                      | M1 |
| <a href="https://arabinfomall.bibalex.org/en/orgdata.aspx?orgid=308&amp;sectionid=2">https://arabinfomall.bibalex.org/en/orgdata.aspx?orgid=308&amp;sectionid=2</a>                                                                                                                                                                                                                                                                                                                                                                                                                                   | Structure of save the children                                   |    |
| <a href="https://www.savethechildren.org.uk/what-we-do/policy-and-practice/humanitarian-capacity-building/humanitarian-response-training">https://www.savethechildren.org.uk/what-we-do/policy-and-practice/humanitarian-capacity-building/humanitarian-response-training</a>                                                                                                                                                                                                                                                                                                                         | Staff training                                                   | M1 |
| <a href="https://resourcecentre.savethechildren.net/library/save-children-psychological-first-aid-training-manual-child-practitioners">https://resourcecentre.savethechildren.net/library/save-children-psychological-first-aid-training-manual-child-practitioners</a>                                                                                                                                                                                                                                                                                                                               | First aid training                                               | M1 |
| <a href="https://www.indeed.co.uk/cmp/Act-Training/reviews">https://www.indeed.co.uk/cmp/Act-Training/reviews</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Good review                                                      | M1 |

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