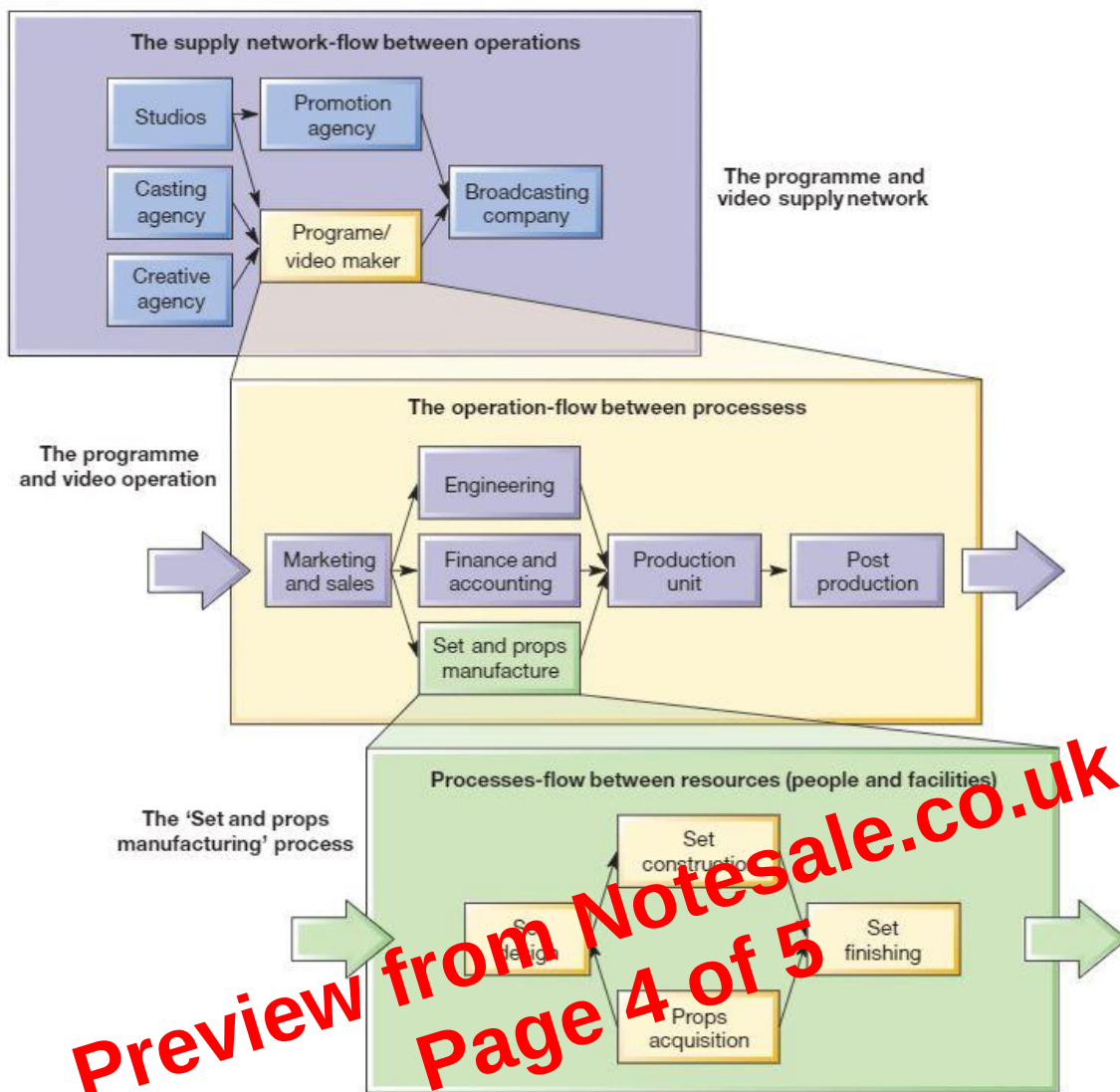




The 4 Vs

Operation processes can be similar as they all transform inputs, however they differ in a number of ways, four of which are important:

1. **Volume** of their output
2. **Variety** of the output
3. **Variation** in the demand for the output
4. Degree of **visibility** that the output has for the customers

