

Works Cited

Carayon, P & Gurses, A.P. 2008. Nurses workload and patient safety – a human factors engineering perspective.

Hoot, NR, Aronsky, D. Systematic review of emergency department crowding: causes, effects, and solutions. Ann Emerg Med 2008; 52 2:126-136.

Johnson, Kimberly, and Winkelman, Chris. "The Effect of Emergency Department Crowding on Patient Outcomes: A Literature Review." Advanced Emergency Nursing Journal, vol. 33, no. 1, Mar. 2011, pp. 39–54.,
www.nursingcenter.com/journalarticle?Article_ID=1125043&Journal_ID=646631&Issue_ID=1124821.

Meissenheimer, Corina. "THE IMPACT OF OVERCROWDING ON REGISTERED NURSES IN THE PAEDIATRIC EMERGENCY DEPARTMENT AT A TERTIARY HOSPITAL." UNIVERSITY OF SOUTH AFRICA, Feb. 2014,
core.ac.uk/download/pdf/43174312.pdf.

Nightingale, Florence. Notes on nursing: What it is, and what it is not. 2003, New York, NY: Barnes & Noble.

Santos, Eduardo, et al. "The Effects of Emergency Department Overcrowding on Admitted Patient Outcomes: a Systematic Review Protocol." BI Database of Systematic Reviews and Implementation Reports, vol. 14, no. 5, May 2016, pp. 96–102.,
www.nursingcenter.com/journalarticle?Article_ID=3571787&Journal_ID=3425880&Issue_ID=3570835#P21.