

footprint was mostly in the southeast, but today they have over 2,600 restaurants in the US, Canada, and Puerto Rico. No matter which Chick-fil-A location you eat at, the company says its values are reflected in its day-to-day operations.

From its inception, founder Truett Cathy's Christian faith played a major role in the company's business strategy. It's why Chick-fil-A's are never open on Sunday, not just so workers can attend church but also so they can rest in general. It's also the reason the company has never gone public. Part of Cathy's values are reflected in how employees are treated and how they're expected to treat customers.

Although you won't see it in restaurants where the employees are masked up, Chick-fil-A has long asked employees to greet customers warmly with a smile. Occasionally, Chick-fil-A's values have attracted scrutiny, especially when the company's foundation donates to conservative groups or causes.

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