

Disaster recovery requires two locations - and the costs of a secondary site with leading-edge technology and a high level of redundancy can be exorbitant. Developing this additional environment may not be the best option for all organizations.

A cloud service provider providing disaster recovery, or DRaaS, can offer state-of-the-art technology, redundancy and DR best practices now and in the future. By providing multi-tenant environments, it can also offer a cost-effective solution – a potential win-win for businesses looking to maximize their IT dollars while engaging first-class technology.

5. Slow response and recovery time

Having an experienced person at a secondary site may seem extravagant, but without someone on-site to quickly initiate failover processes, response time can be long – increasing the amount of downtime, reducing productivity and ultimately impacting profitability. A cloud service provider can offer on-site, trained staff to quickly respond to and initiate recovery – minimizing downtime. With these providers, service level agreements can also be written into contracts to ensure that response time is appropriate and meets the needs of the business.

6. Do A Thorough IT Assessment and Inventory

In order to put a reliable disaster recovery plan into action, you first need to do a thorough inventory of your IT assets. This will include on-site hardware and software, and also all the cloud-based systems and services that your business operations rely on.

This assessment and risk analysis is generally conducted by your IT provider and, depending upon the size of your company and the complexity of business processes, your DRP assessment can take some time.

If the DRP assessment is not done or is incomplete, an organization may find it difficult to recover critical processes or data in the event of an IT disaster.