

role of quality circles will become more sophisticated group” says a CEO. These small groups will give way to self managing teams as the barriers of organization structure break down.

The secret of successful groups:

- Trust them
- Empower them
- Aim them
- Measure them
- Support them

For, in the ultimate analysis, groups can and will outperform individuals.

Team Speak:

Team:

It is defined as a group of workers and managers with common purpose clearly defined goals, a specific work approach, complimentary skills and responsible for results as a unit.

Extended Team:

Not a real team but a larger group, which derives its inspiration from a group.

Quality Circle:

Fore runner of today's team, it is now a permanent group that is deployed to tackle quality problems.

Self Directed Teams:

It is defined as small groups of empowered employees responsible for managing themselves and their work.