

- Volume of learning activity undertaken
Mean number of management development days was 4.5 days in 1999/2000.

- Methods used to identify T&D needs & evaluation strategies
 1. 4/5 organisations regularly conduct systematic learning/training needs analysis.
 2. Broad range of methods used to identify needs
 3. 78% of respondents evaluate T&D activities
 4. 77% use informal feedback of line managers.

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