What is not a product of increased preventative care:

- A) Lower costs
- B) Longer Life Expectancies
- C) Better technology
- D) All the above CORRECT ANSWER -c

To deter patients from utilizing Health Tourism the United States should:

- A) Not allow non-U.S. residents to train her in U.S.

- C) Not sell medical equipment oversees to the D) Do not publish medical fordings correct Abover -b

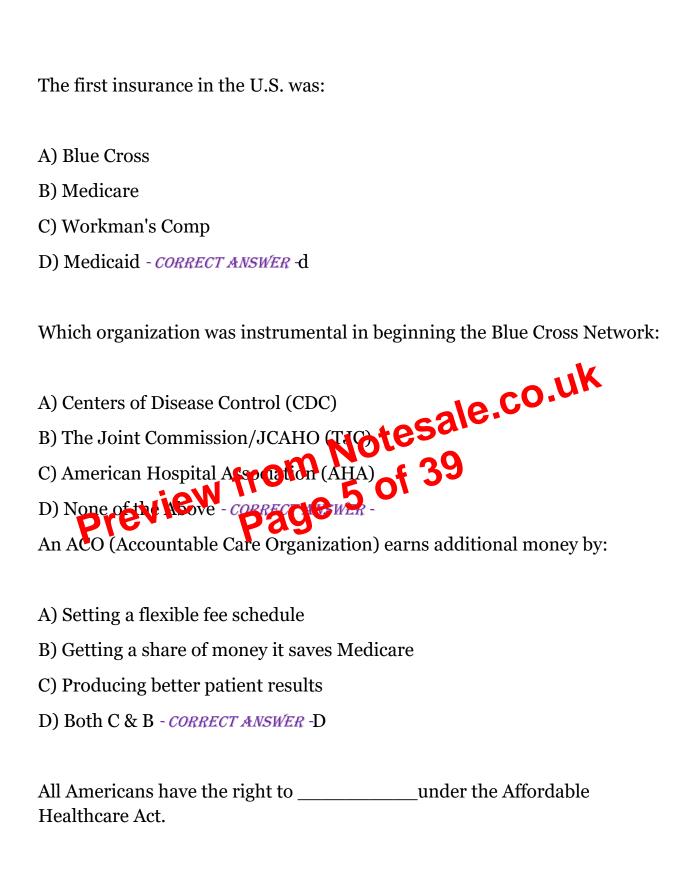
  The Dollar Co

The Role of Gate Keeper is typically assigned to:

- A) Primary Care Physicians
- B) Regulatory Agencies
- C) Specialists
- D) Surgeons CORRECT ANSWER -a

Countries with health systems oriented toward primary care:

A) Achieve better health levels



A) Basic Care

d) advise members of the media regarding their role at the organization -CORRECT ANSWER -a

You are the newly appointed CEO of a health care organization, In the first few weeks in your new position, you are concerned by the lack of consistent understanding of the organization's strategy on the part of your executives. Some have even commented that "it doesn't seem to make any difference anyway...people do what they've always done and feel they need to do." You have discovered that, while there is a strategic plan for your organization, there is no formal planning process and the setting of the strategic directions was historically the pursue of the past CEO and the VP Finance. You would like to create a formal strategic planning process that is more inclusive, and is a meaningful guide to the actions of your executives and

At what stage of the strategic planning process dend you involve your executives?

a) the tracegy formation of a Constant strategy shows a constant strategy sho - CORRECT ANSWER -a

There are several activities which are essential to effective strategic planning. They include:

- 1) CEO defined vision, mission and values
- 2) defined roles and responsibilities
- 3) adequate consultation, discussion, and feedback
- 4) indicators that will be measured and monitored
- a) 1, 2, and 3
- b) 1, 2, and 4

Which of the following is NOT a component of a good patient satisfaction program?

- A. Displaying cooperation, professionalism and pride in the job.
- B. Soliciting periodic feedback from patients.
- C. Showing respect and courtesy in every encounter.
- D. Personally acting on every survey response. *CORRECT ANSWER* -d

What does a benchmarking tool help organizations identify?

C. Data for research projects

D. Areas of performace variation. - TORECT ANSWER d

Licensin

Licensing guidelines for clinical personnel are governed by which of the following?

- A. Local government.
- B. Federal government.
- C. State government.
- D. Professional associations. CORRECT ANSWER -c

A member of the community has asked your opinion about legislation removing nutritional counselling for diabetes from being covered by your provincial health plan. Your best response would be:

- C) A specialist
- D) None of the above CORRECT ANSWER -a
- 3) An APN consists of
- A) LPN's
- B) RN's
- C) NP, CNS's or NNP's
- D) All the Above CORRECT ANSWER -c

What are some of the major differences between a technologist/therapists and a technician/assistants:

- A) A technician replies the supervision of a technologist
- B) A technologist or the apist and to have 2 or more years education
- C) Technologist and therapist have higher levels of training in advanced procedures
- D) All the above CORRECT ANSWER -d

Senior administrators concern themselves with leadership and

- A) Strategic Planning
- B) Operational Planning
- C) Both A & B
- D) None of the Above CORRECT ANSWER -a

- A) Reduce Premiums
- B) Make insurance cover recurring conditions like cancer
- C) Align with Medicare
- D) None of the above CORRECT ANSWER -b

If we exclude Medicare and Medicaid from how we obtain insurance, how do most Americans get healthcare coverage?

- A) Through their employer

B) Through state programs

C) Independent contracts

D) None of the Above - CORRECTION STATE a 39

If Memcare expenditures totaled \$523 billion in 2010; the program's income amounted to \$486 billion in the same year what does this

income amounted to \$486 billion in the same year what does this mean?

- A) Medicare is producing strong profits
- B) Medicare is saving Billions in cost savings
- C) Medicare has a financing shortfall
- D) Medicare is Bankrupt CORRECT ANSWER -c

Which is not a future concern for healthcare?

A) Inadequate wellness programs