

What should the manager recommend to mitigate the risk of a recurrence?

- *CORRECT ANSWER* - Send valuables home with a family member

A nurse gives an inaccurate dose of medication to a patient, and the patient has an adverse reaction. A team reviews the risk management plan and identifies the problem as a miscalculated dosage.

Which action could the manager take to mitigate this risk? - *CORRECT*

*ANSWER* - Assess the nurse's competence for dosage calculations

A newborn male underwent a circumcision intended for another infant. A root cause analysis team determined that proper patient identification protocols were not followed by the physician and transporter.

Which patient safety action should be included in the risk management plan to prevent a recurrence? - *CORRECT ANSWER* - Include the parent in the patient identification process

A hospital officer reports the presence of multiple incidences of skin breakdown among the Medicare/Medicaid eligible patients who were admitted to the hospital. Admission assessment supports that the skin breakdown was not present at the time of admission.

What is the initial role of the Centers for Medicare and Medicaid in providing oversight for this issue? - *CORRECT ANSWER* - To deny reimbursement to the facility

A home health agency has audited occurrences of falls over the last 12 months. The organization was cited by The Joint Commission for having insufficient fall prevention measures.

Which methodology should be used to ensure successful implementation of the system with minimal disruption? - *CORRECT ANSWER* -Business process re-engineering

A data report reveals a facility is not maintaining the biohazard sharps containers according to standards. The medical staff continues to add additional needles after the containers are full.

Which regulatory agency requires immediate action? - *CORRECT ANSWER* - Occupational Safety and Health Administration

A hospital recently reviewed its data report for patient satisfaction and found that pain management is falling below the hospital's 80% performance expectations.

How can the hospital reach this performance expectation? - *CORRECT ANSWER* -Increase staff awareness on patient pain control techniques

Per the workers compensation policy, a quarterly employee injury report was submitted to a hospital's safety committee. The committee noted low compliance with the requirement that managers complete an investigation within 24 hours of an employee injury. The hospital risk manager has requested action plans from those departments with low compliance

Which action will bring the facility back into compliance with this requirement? - *CORRECT ANSWER* -Have departments in violation submit their action plans to senior management

management plan requires medications to be confirmed prior to administration.

Was this risk management plan effective? - *CORRECT ANSWER* - The risk management plan was ineffective because the nurse failed to match the order with the vaccine chosen

A hospital's quality team finds a high incidence of patients with heart failure being readmitted due to a lack of discharge medication instructions. A multidisciplinary team reviews the risk management plan and the discharge process and implements a staff education plan.

What will indicate if that initiative is effective? - *CORRECT ANSWER* - Patients can explain how medications should be taken

A cardiac unit has experienced multiple patients being readmitted within two weeks of discharge with recurrent congestive heart failure. A multidisciplinary team recommends improving the patient teaching materials.

How will the effectiveness of the initiative be evaluated? - *CORRECT ANSWER* - Patient readmission rates decline

The incidence of falls in hospital patients during the night hours has increased, and a risk management plan was implemented that involved improved patient monitoring and staff training.

How would the effectiveness of the plan be evaluated? - *CORRECT ANSWER* - Percent of patients that fall during night hours