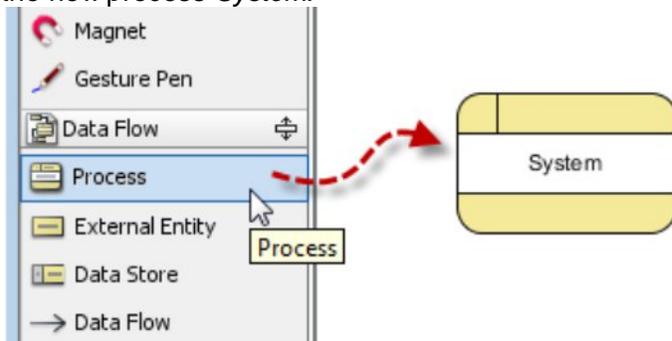


1. To rename the new diagram, right click on the background and select **Rename....** In the diagram's name box (at the top left corner), enter *Context* and press **ENTER**.
2. We'll now draw the first process. From the Diagram Toolbar, drag **Process** onto the diagram. Name the new process *System*.

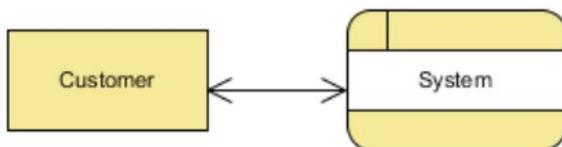


3.

Next, let's create an external entity. Place your mouse pointer over **System**. Drag the resource icon **Bidirectional Data Flow --> External Entity** to the left and release your mouse to create one.



4. Name the new external entity *Customer*.



5. Now we'll model the database accessed by the system. Again, place your mouse pointer over **System** but this time drag a different resource icon called **Bidirectional Data Flow --> Data Store** to the right. Then release your mouse to create a new data store.

