

Unit 2 – Investigating Business Resources

How Human Resources are managed.

Task 1 – Staffing where you work

- 1.) My part – time job was in Essex. I was employed there every Saturday at 9am, but on holidays it was on Mondays – Wednesdays and Saturdays at 9am. I think I was employed at these times because they are busier and more help is needed.
- 2.) The staffing arrangements were fewer staff on Mondays - Fridays as most people are busy then, all the staff at different times on weekends because most people have time off, and only a few staff during the late evenings where people least visit.

There are much more staff at crowded times and fewer at less busy periods. All the staff that work there part – time have individual times and usually they attend at busier occasions.

Co – ordination of Team Resources to Meet Targets.

Task 2 – Resources

I regularly shop at Tesco's.

This store sells a wide variety of mixed goods. As far as I can see it looks clean and tidy. Sometimes the merchandise can be mixed up but most of the time it is in order. The equipment works fine, and most of the time it has good stock but not always in the right place. It takes quite a long time to re-stock fast selling products, and doesn't always have their shelves tidied at times. The staff do have good knowledge of all the products there, can either have large or few amounts of staff at different times; they always seem to be doing particular jobs and most of the time.