

Unit 3 Human Resource Strategies

End of Unit Test

1. What are human resource objectives? (2)
2. Distinguish between 'hard' and 'soft' HR management (4)
3. Analyse the internal influences on the workforce plan of a mobile phone manufacturer (10)
4. How can the organisational structure of a large organisation lead to inefficiency? (4)
5. Analyse the disadvantages to a business of only retaining a small percentage of core employees in its workforce (10)
6. Explain how industrial disputes may be avoided in a large organisation (6)
7. Why might effective internal communications be important in a business planning to move operations to a new location in the UK (10)
8. Examine how, by making full use of the workforce's potential, may make a business more competitive (8)
9. Why might a staff forum be beneficial to a business planning to introduce new technology into its manufacturing process? (6)

Total: 60 marks available