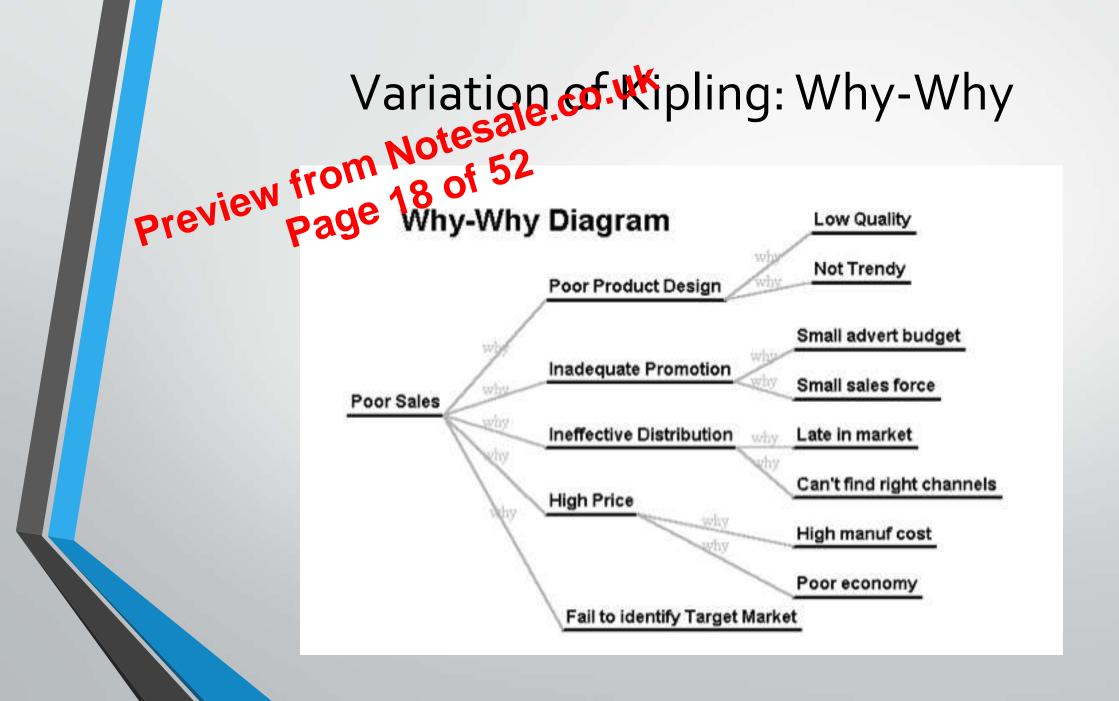
Challenge Method Notesale. Fintromethingto challenge and question it deeply. You can challenge managedings, including:

- Concepts and broad ideas
- Assumptions and beliefs that are not questioned
- Boundaries across which you do not yet cross
- 'Impossible' things that are assumed cannot happen
- 'Can't be done' things that are assumed cannot be done
- 'Essentials' things that you assume cannot be disposed of
- Sacred cows that cannot be challenged

## Kipling Notesale Kipling Method Notesale 16 of 52

- **5** wives:
  - What? Where? When?
    Why? Who?
- 1 Husband:
  - How?

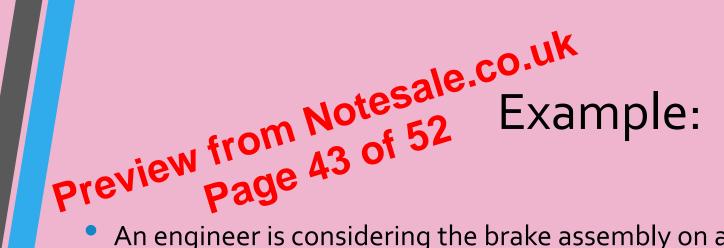
- Rudyard Kipling used a set of questions (5W + 1H) to help trigger ideas and solve problems
- One approach with this is to use the questions in a particular order to help guide you through a sequence of thought towards a complete answer, such as: What is the problem? Where is it happening? When is it happening? Why is it happening? How can you overcome this problem? Who do you need to get involved? When will you know you have solved the problem?



Assumption butting: Surfacing and challenging unconscious assumptions preview page 33 of

- In our everyday lives, we make an enormous number of assumptions about how the world around us works. Normally, this works just fine, but in creative situations it can blind us to many possibilities.
- Assumption-busting works by deliberately seeking out and addressing these previously-unquestioned assumptions.
- Other similar techniques: Provocation (forcing on people instead of intent), Challenge





- An engineer is considering the brake assembly on a car. He first looks at the whole system from many angles and watches it work. Then he takes it apart carefully, looking at how the calipers and brake disc interact, how the cylinder and piston work and fit together. In doing so, he notices how a rubber gaiter is stretched at extreme ends of piston travel. Focusing, he continues to break down parts of the gaiter: the ends, the folds and so on.
- Doing some experiments, he finds that the gaiter folds split after a while. With a careful redesign of the gaiter, he makes the operation of the brake more reliable.

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